

# When it comes to overspray removal, our techniques are unmatched.



Along with the owner, our uniformed technicians perform a "pre-repair" inspection of the vehicle or property. "Pre-repair Inspection" acknowledges all the pre-existing conditions that are documented and the owner signs a "pre-repair inspection" form acknowledging this.

Pre-repair wash and prep removes all road grime and dirt providing the best surface to facilitate quality repairs.



Using the appropriate overspray removal processes developed by Detail Masters, the technician removes the foreign contaminant with no damage to the surface. Specific cleaning and removal techniques are based on the type of finish and contaminants involved.

Surface and molding cleaning removes any residual overspray completing the removal process.



Polishing revitalizes the paint finish depth and clarity to it's pre-loss condition.

Finally, a polymer sealant is applied to protect the painted finish. Glass and chrome are polished in preparation for delivery to, and final inspection by, the owner.



Owner approval is accomplished on the final inspection with the Detail Masters' technician. A signed release of liability is obtained once the owner is satisfied. This document also serves as authorization for direct payment.

## Cleaning Methods

With automotive paints, plastics and rubber trim parts, Detail Masters' cleaning methods are all performed by hand. We use Original Equipment Manufacturer recommended procedures and products in the removal of various oversprays and emissions. Our technicians are trained and certified in the safest removal methods known in the automotive industry.



**Distinctly different.™**

**800.634.9275**

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# FAQs

**Q:** Will the Detail Masters processes damage my clearcoat?

**A:** No. Our processes have been found safe by most major automotive manufacturers and proven to be clearcoat safe. Since overspray usually sits on top of the clearcoat, our system is designed to remove the contaminant, not your clearcoat.

**Q:** My dealer told me not to let anyone clean my vehicle because it will void my warranty. Is that true?

**A:** No. The automotive manufacturers warranty your vehicle, not the dealership. Our processes have been tested by most manufacturers and will not void the warranty. We guarantee our processes will not remove or alter the state of the clearcoat to affect any warranties.

**Q:** How long will it take to clean my vehicle?

**A:** Depending on vehicle size and color, and the severity of the overspray, a 3-man crew will average approximately 3-5 hours per vehicle. The on-site supervisor will confirm the estimated completion time when you drop off the vehicle.

**Q:** What about the overspray on my moldings?

**A:** Detail Masters can clean most moldings and recondition them with a non-abrasive, oil based cleaner. If the moldings are not cleanable, the supervisor will offer other options to you.

**Q:** What about the overspray on my windows?

**A:** Detail Masters uses a non-abrasive synthetic clay on all glass surfaces to remove the overspray. This is the safest and most thorough way to clean the glass.

**Q:** What about the wax or sealant on the vehicle?

**A:** After removing the overspray from your vehicle, Detail Masters will polish it and apply a polymer sealant.

**Q:** How do you clean my vehicle?

**A:** All Detail Masters' cleaning procedures are done by hand. In most cases, we use a special synthetic clay to remove the overspray, then an oil based cleaner that we specifically manufacture to remove any residue on the vehicle. After the overspray is removed, we polish the vehicle and apply a polymer sealant.

**Q:** Do you use buffers?

**A:** Detail Masters does not use buffers in most overspray removal processes. However, a dual-action polisher (often referred to as a DA tool) is used in the finish application for uniformity.

**Q:** Do you have a guarantee?

**A:** Detail Masters guarantees that the processes we use will not harm your finish. We stand behind our work, but cannot guarantee paint jobs we did not do.

**Q:** How much does this cost?

**A:** Our prices are determined upon the quantity and sizes of the vehicles, the severity of the overspray and type of paint or emission that was overprayed. This is a variable cost which is usually negotiated with the insurance company or contractor handling your claim.

**Q:** The body shop which I have been going to for years says the vehicle needs to be repainted. What makes you think it can be cleaned?

**A:** Detail Masters specializes in overspray removal which most body shops are not successful at doing. Their conventional methods or repainting are also profitable for the body shop. Detail Masters' processes are both safe and effective in restoring your vehicle to its pre-loss condition.

We know you have many questions about Detail Masters and our services. Here are some most frequently asked. You can contact us by e-mail, regular mail, telephone or fax for any other questions you may have.



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